

Please read these terms carefully, and print and keep a copy of them for your reference.

### **Making a contract with us**

When you buy now you place an order with us and are making an offer to buy goods. We will send your order to your designated e-mail address following payment. You do not have the right to cancel the contract if the order is for audio or video recordings digital books that have been downloaded by you. It is the responsibility of the purchaser to obtain a copy of the free Adobe Reader necessary for viewing and, where applicable, printing the eBook.

### **How to place order**

Click on 'buy now' adjacent to the required product. You will be directed to a link to make your payment by debit/credit card. Your product will be sent by e-mail to your designated e-mail address immediately after your payment has been approved.

### **Faulty goods**

If there is a problem with the PDF, please contact us. We will deal with the matter in accordance with your legal rights.

### **Delivery**

Your PDF purchase will be delivered directly to your designated e-mail address

### **Cancellation and Returns**

This cancellation policy does not affect your legal rights

It is not possible to return e-books and we cannot provide a refund for e-book titles

### **Changes to these terms**

These terms were last changed on 21/10/2010.

These terms apply to your order. We may change our terms and conditions at any time, so please do not assume that the same terms

## **Copyright**

eBooks are supplied in electronic format as PDF (Portable Document Format) files and as such are regarded as software for copyright purposes. Your purchase of an eBook entitles you to one copy of the file. Please do not make illegal copies of the eBook files.

If you have any questions about copyright please contact us at [enquiries@enp4.co.uk](mailto:enquiries@enp4.co.uk)

All eBooks offered for sale here are copyright ©2009 Colin Perriss & Deborah Perriss

Colin Perriss/Deborah Perris retain full copyright ownership, rights, and protection in all material contained within the e-books. Except as otherwise expressly provided, you may not copy, distribute, transmit, display, perform, reproduce, publish, license, rewrite, create derivative works from, transfer, or sell any material contained herein, without the prior consent of Colin Perriss/Deborah Perriss.

None of the material contained herein may be reverse-engineered, disassembled, decompiled, transcribed, stored in a retrieval system, translated into any language or computer language, retransmitted in any form or by any means (electronic, mechanical, photo-reproduction, recordation or otherwise), resold or redistributed without the prior written consent of Colin Perriss/Deborah Perriss.

## **Pricing**

Prices may change from time to time. Prices and information are correct at the time of sending and subject to change without notice.

## **About Us**

This website is owned and operated by Colin Perriss t/a eNP4, P O Box 1183 Kings Lynn, Norfolk, PE33 0WE

If you need to contact us, please e-mail us at [enquiries@enp4.co.uk](mailto:enquiries@enp4.co.uk).